

RENTAFFORD

11 Plymouth Road Industrial Estate,
Tavistock, Devon,
PL19 9QN
TEL: 01822 614317
VAT NO 240 127 355



PRIVACY POLICY.

Customer Information.

- All customer records held by Rentafford will be stored on a password protected computer, accessed only by Rentafford staff.
- Individual hire records will be kept for a maximum of 6 years due to the necessary insurance obligations for motor incident claims. After this 6 year period hire agreements will be securely destroyed.
- Personal data will never be shared with a third party, other than our motor insurance provider, parking/speeding fine agencies and the police, on request.
- Should customers data ever be stolen, the customer will be informed immediately.
- Contact with customers will only ever be made by telephone or email and no personal data will be kept on email file for longer than 12 months.
- Customers can request a copy of the information Rentafford hold on file at any time up to the date of expiry (where applicable).
- Any customer that has not hired from Rentafford within a 6 year period, all customer information will be securely destroyed.
- Any customer who declines to have their data stored will be unable to hire from Rentafford due to the necessary insurance obligations.

Policy updated 25th May 2018 complying with GDPR regulations.